MRA
Mobile & Remote Access

GO Required Systems Set Up for MAC

Installing Citrix for Mac

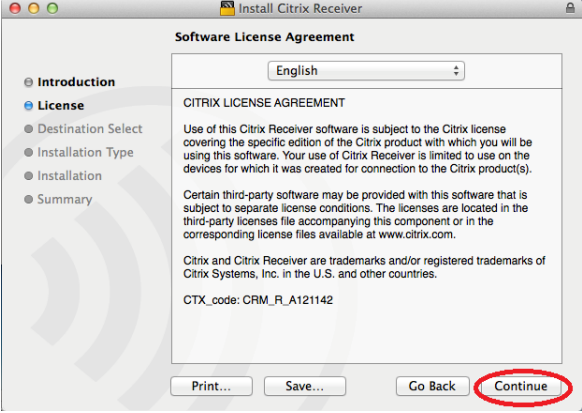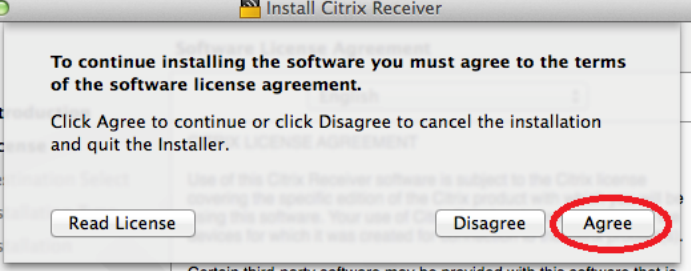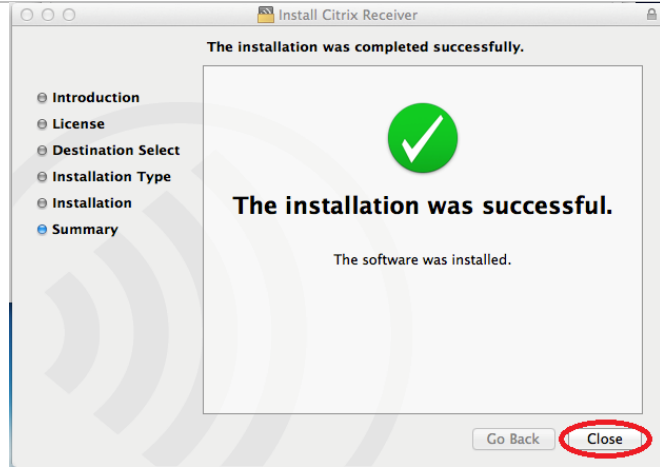|	
1) Go to: http://receiver.citrix.com.	
2) Click on **Download Receiver.**	
3) On the bottom left hand corner of your computer screen, the Citrix Download should appear. Click on that to begin the download.	
4) The **Citrix Receiver** should pop up. Double click on the **Install Citrix Receiver** icon.	

5) Click **Continue**.	
6) Click **Continue.**	
7) Click **Agree.**	
8) Click **Install**.	

9) Citrix will then prompt you to enter the password to your Mac computer. Then click **Install Software.**	
10) Click **Close**.	
You have successfully installed Citrix. Restart your computer to ensure a successful installation.	
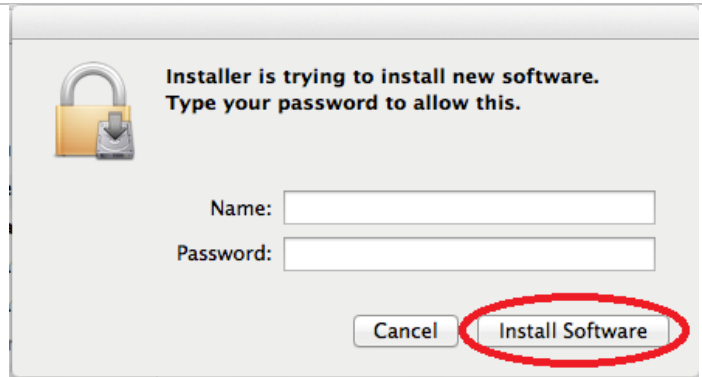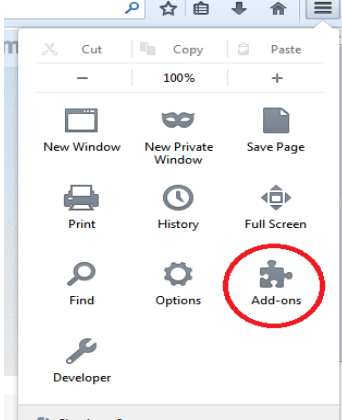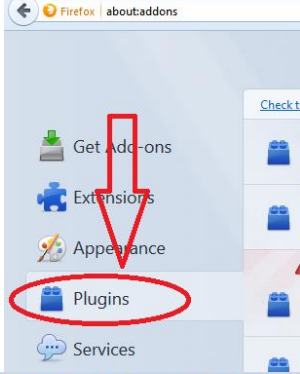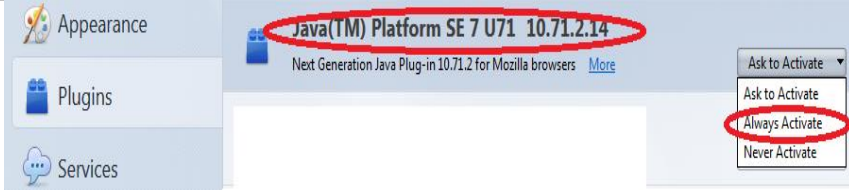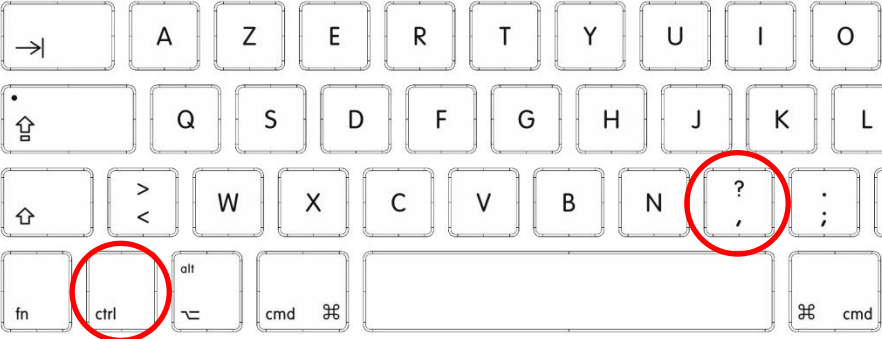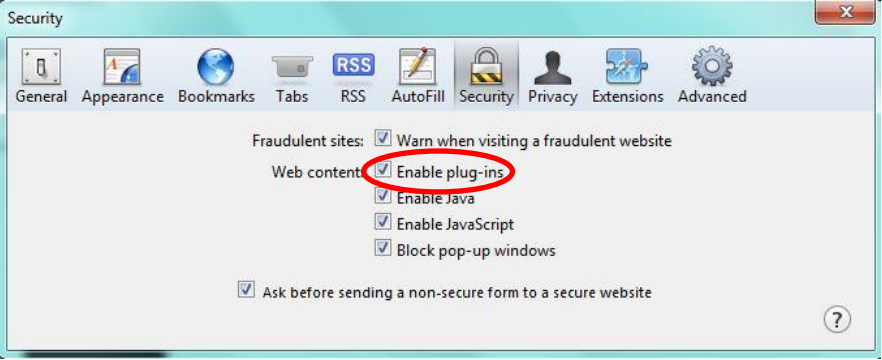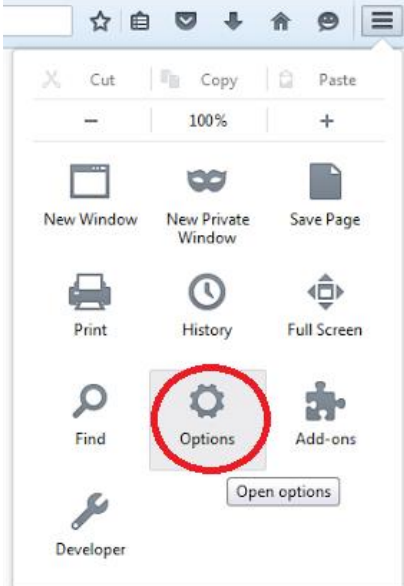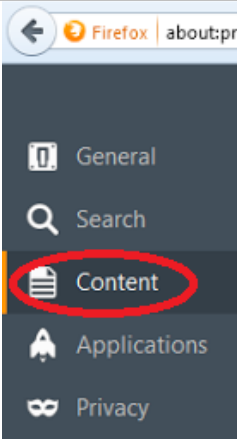
Configuring Plug-Ins on Firefox

1) Open Mozilla Firefox.	
2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).	
3) A drop down menu will appear, select the icon that says **Add-Ons**.	
4) On the left side, click on the tab **Plugins**. A list of all of your plugins will appear.	
5) Locate the plugin **Java (TM) Platform** and set the plugin to **Always Activate.**	
6) Repeat this process for any plugins with the word **Citrix**.	
You may close the browser now and the settings will be saved.	

Configuring Plug-Ins on Safari
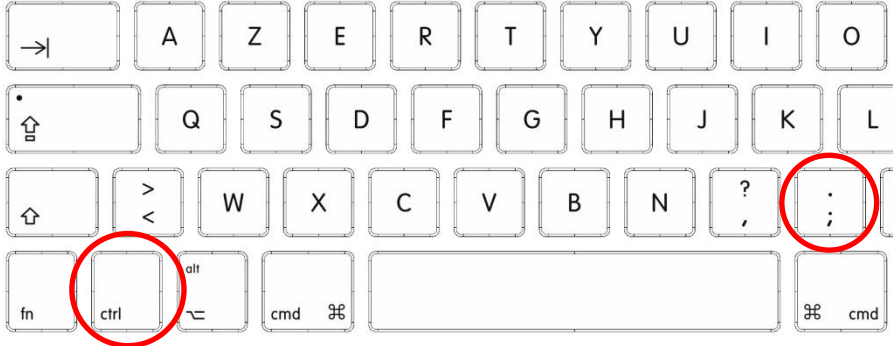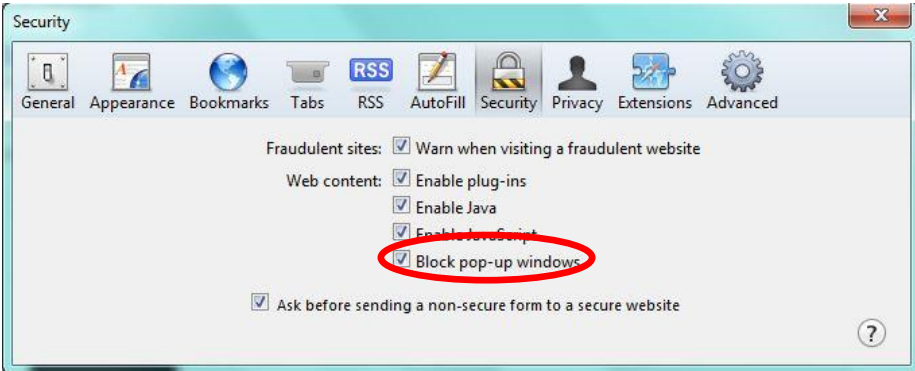
1) Open the Safari Browser.	
2) Press the **Ctrl** key & comma (,) to open up the preferences menu on Safari.	
3) Click on the **Security** tab. Under the Security Tab, check **Enable plug-ins**.	

Click **Done**. Your Java and Citrix settings are now configured.

Disabling Pop-Ups for Firefox

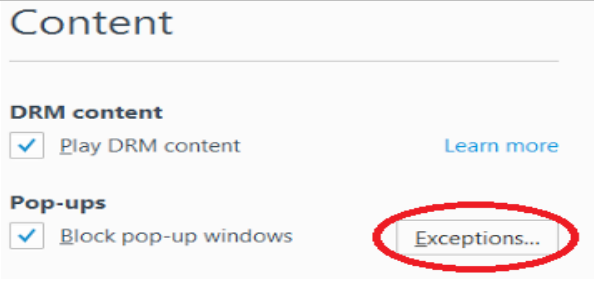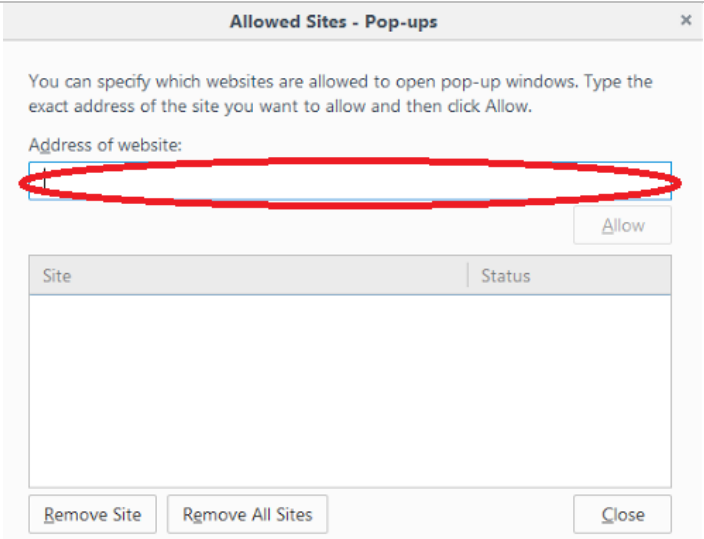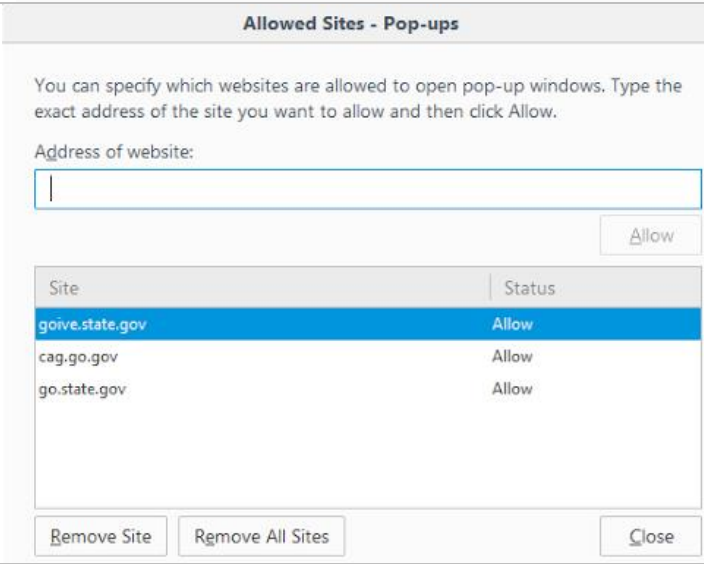|	
1) Open the Firefox Browser.	
2) On the upper right hand corner of the browser, click on the Menu button (It has 3 horizontal lines).	
3) A drop down menu will appear- select the icon that says **Options**.	
4) On the left hand side, tabs will appear. Select **Content.**	

5) While you are in contents, click **Exceptions –** located next to Pop-Ups	
6) The **Allowed Site- Pop Ups** menu will appear. In the field **Address of Website**, enter the following then click **Add:** a) https://go.state.gov b) https://cag.state.gov c) https://goive.state.gov	
7) A list of allowed sites should appear like so. Click **Close.**	
Exit out of the Options menu.	

Disabling Pop-Ups for Safari

1) Open the Safari browser.	
2) Press the **Ctrl** key & comma (,) to open up the preferences menu in Safari.	
3) Under the security tab, make sure that **Block pop-up windows** is NOT checked.	
4) Exit out of the menus and browser.	

Java and Citrix installations are complete!

Web browser configuration is complete!

You are ready to access GO!